

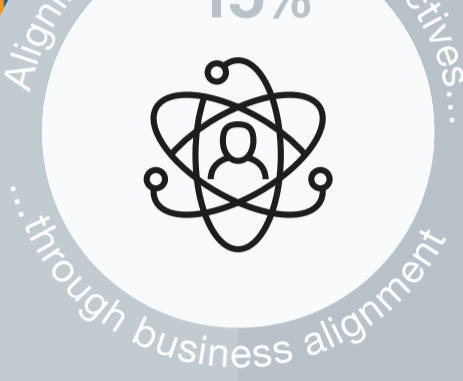
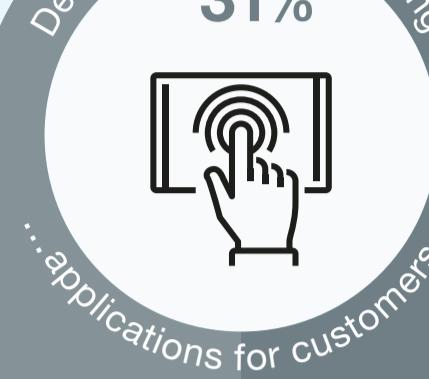
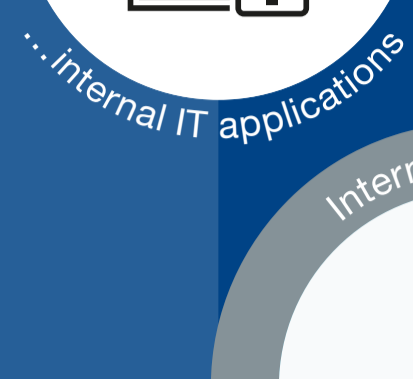
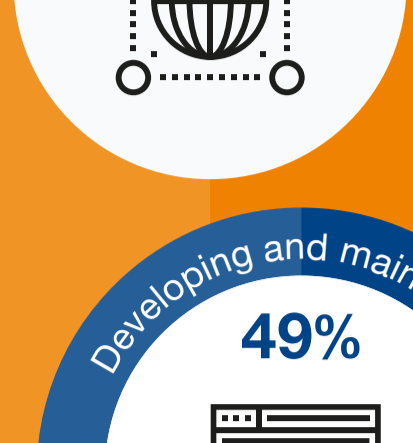
MSPs in demand as in-house IT hits limits

European companies need partners to address the speed of technology change and deal with hiring and retention challenges.

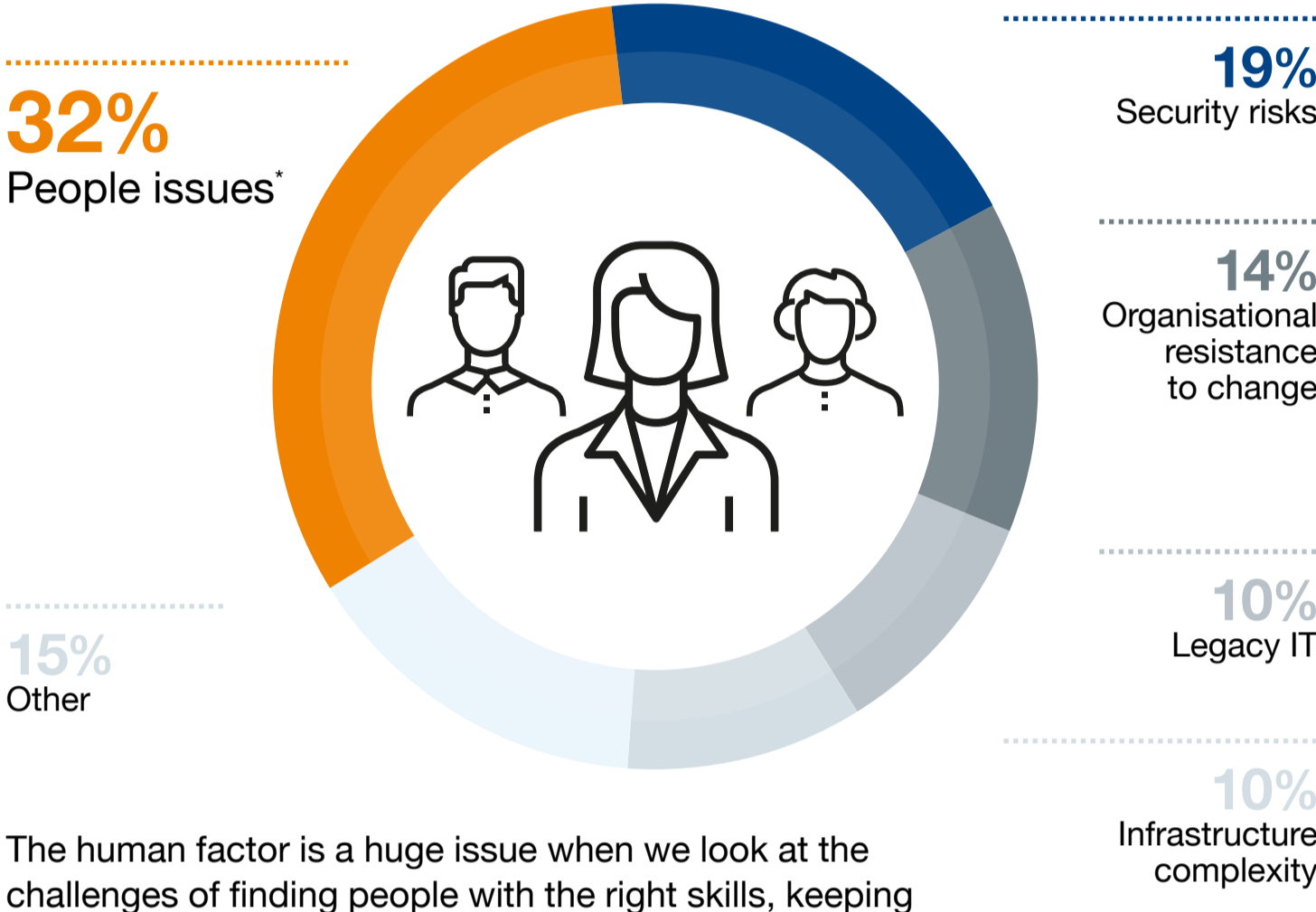
Everyday tasks still consume IT time

Managing IT infrastructure, developing internal apps and other non-differentiating chores dominated when we asked our panel of over 400 European respondents about the major workloads of their in-house teams.

With so much on their plates and with under one in seven seeing business alignment as a key task, it seems that there's little time left over for digital innovation...



Five biggest challenges of managing in-house IT

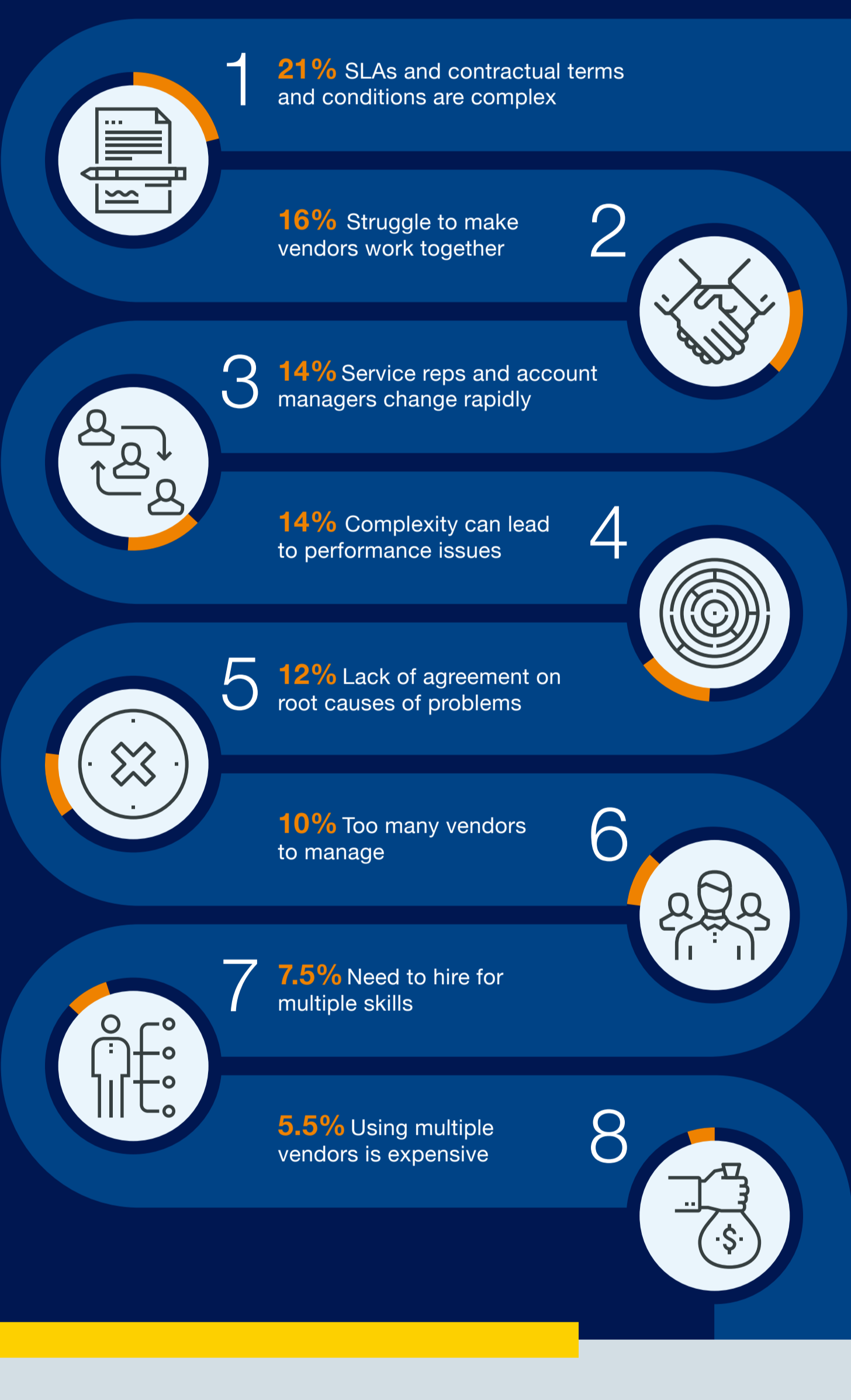


The human factor is a huge issue when we look at the challenges of finding people with the right skills, keeping them happy and loyal, and re-skilling existing staff. Little wonder there's growing demand for external assistance.

*Lack of skills, hiring, retention, training etc.

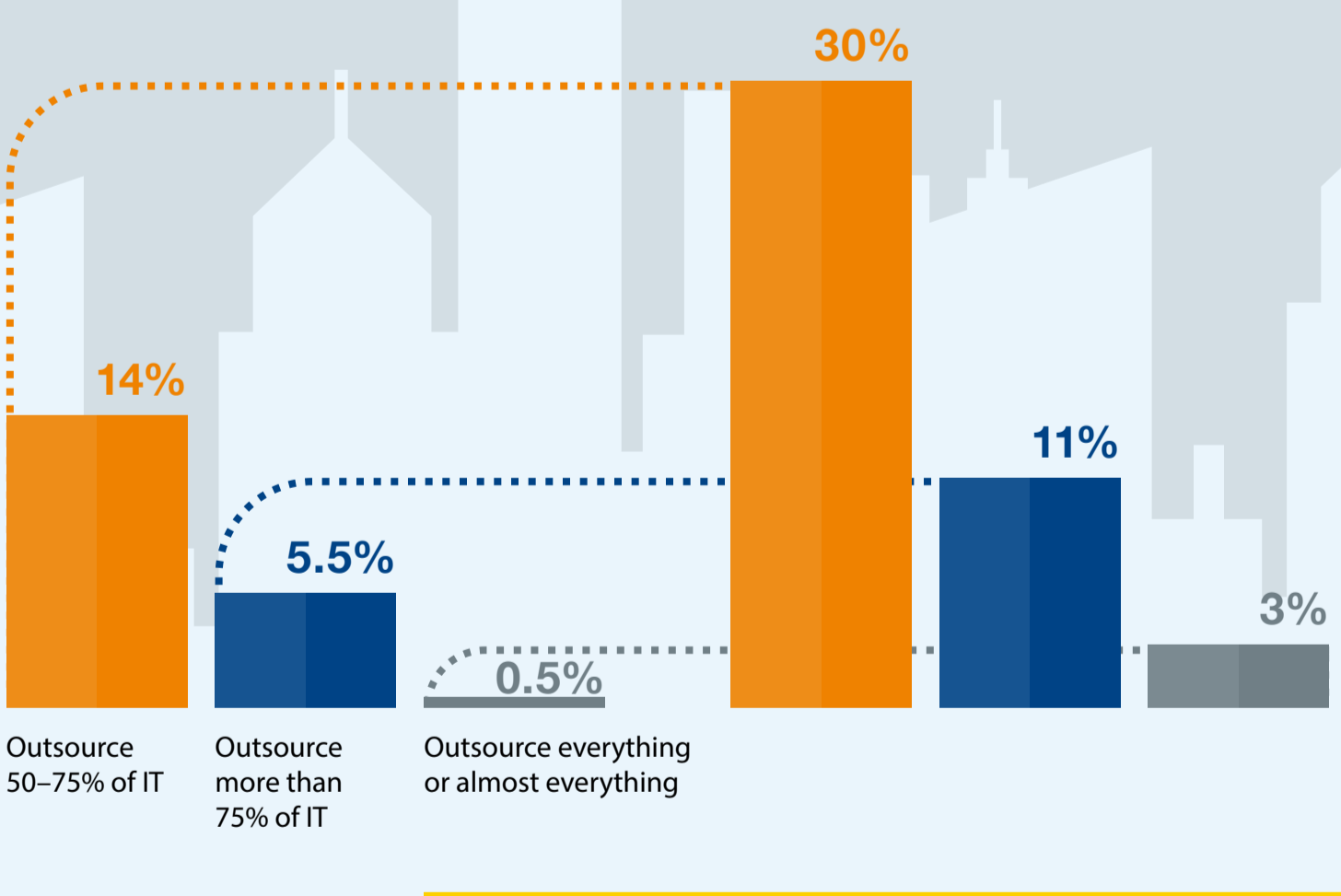
Eight biggest vendor management challenges

Managing suppliers is an underestimated aspect of IT today. Our respondents came up with plenty of challenges involved in the process when we asked them to name their single biggest issue. Could recruiting an MSP to wrap a management layer around them help?



Doubling down on MSPs

Firms that already outsource IT a lot today, plan to do so a lot more in the near future, according to our survey. Driven by the dizzying pace of change and the hassles of hiring and retaining talented people it's not surprising that they are seeking help from partners.



Why outsource?

So what's driving this trend to MSPs? We asked our panel for their number-one reason to consider using an MSP and the answers were many...

